



UNIVERSITY OF SANTO TOMAS
OFFICE OF THE SECRETARY-GENERAL

UST:SO06-00-ME24
A.Y. 2023-2024

TO : THE THOMASIAN COMMUNITY
FROM : OFFICE OF THE SECRETARY-GENERAL
RE : ASSISTANCE MEASURES FOR UNIVERSITY STAFF AND STUDENTS IN THE AFTERMATH OF SUPER TYPHOON CARINA
DATE : 25 July 2024

The University suspends the delivery of onsite and online services to the public until 27 July 2024 (Saturday) to dedicate time for campus clean-up and allow internal stakeholders to attend to their personal concerns in the aftermath of Super Typhoon Carina.

For University staff and students who were affected by the onslaught of Super Typhoon Carina, the University offers the following support services:

1. Online Medical Services through Health Service ThoMedSS (Thomasian Online Medical Services and Support)

- a. Emergency Contact Information (Please See attachment)
b. Access information materials on Leptospirosis Prevention and Treatment as well as for other conditions.
c. Schedule online medical consultations on Leptospirosis Prophylaxis (24-72 hours after wading in floods) and Treatment for those who are sick or experiencing symptoms.

2. Psycho-Social Support and Interventions

- a. Counseling Services: Students who may need counseling services may contact their guidance counselors through the online platforms provided by the Counseling and Career Center.
b. Psychological Assessment and Interventions: University staff who may need counseling services may consult the Clinical Psychologist at the Health Service or through the Thomasian Mental Health Responders.

3. Assistance in Loan Applications for University Staff

- University staff who may have financial needs may apply for the following loan options:
a. SSS Calamity Loan using the SSS mobile application;
b. Pag-IBIG Fund Calamity or Multi-Purpose Loan completing the printed form and submitting it to the Payroll Section of the Accounting Division of the Office of the Vice Rector for Finance (OVRF) for signature before submitting it to a Pag-IBIG branch; and
c. Emergency Loan or Retirement Loan (for qualified tenured academic staff) accomplishing the required form and submitting it to the OVRF Payroll Section.



Online Consultation
Consult a doctor/dentist online
Medical Consultation
Dental Consultation



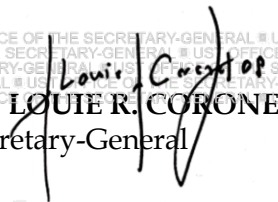


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University staff and students are strongly encouraged to inform their respective administrative and academic officials about their situation following the super typhoon.

In this time of calamity, our commendable solidarity shines brightly, enlivening our commitment to be compassionate to one another.

Stay safe, everyone. Thank you.

  
FR. LOUIE R. CORONEL, OP  
Secretary-General





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OFFICE OF THE SECRETARY-GENERAL

**EMERGENCY CONTACT INFORMATION**

**OFFICE OF THE VICE RECTOR FOR FINANCE  
Payroll Section of the Accounting Division**

+63-2-3406-1611 | +63-2-8786-1611  
+63-2-8553-1611 | +63-2-8880-1611

Local numbers: 8034, 8037-8040, 8042  
E-mail: pmdomingo@ust.edu.ph

**NATIONAL EMERGENCY HOTLINE - 911**

**METRO MANILA LGU**

1. San Juan City: 238-43-33
2. Paranaque City: 829-09-22
3. Muntinlupa City: 925-43-51
4. Valenzuela City: 292-14-05/0915-2598376
5. Makati City: 870-11-91/870-14-60
6. Caloocan (south): 288-77-17
7. Caloocan (north): 277-28-85
8. Mandaluyong City: 532-21-89/532-24-02
9. Marikina City: 646-24-36/646-24-26
10. Pasig City: 632-00-99
11. Pateros: 642-51-59
12. Manila: 927-13-35/978-53-12
13. Taguig City: 0917-550-3727

**PHILIPPINE RED CROSS**

Hotline: 143, (02) 527-0000, (02) 527-8385 to 95  
Disaster Management Office: 143 (Staff), 132 (Manager), 133 (Radio Room)

**NATIONAL DISASTER RISK REDUCTION AND MANAGEMENT COUNCIL (NDRRMC)**

Trunkline: 911-5061 to 65  
Phone Number: (+632) 91114016, (+632) 9122665

**PAG-ASA**

Hotline: (02) 824-0800

**DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT**

Text Hotline: 0918-912-2813  
Trunkline: (02) 931-81-01  
Disaster Response Unit: 856-3665, 852-8081

**PHILIPPINE NATIONAL POLICE  
HOTLINE PATROL**

Hotline: 117, 722-0650  
Text Hotline: 0917-847-5757

**BUREAU OF FIRE PROTECTION (NCR)**

Direct Hotline: (02) 426-0219, (02) 426-3812, (02) 426-0246

**PHILIPPINE COAST GUARD**

Trunkline: (02) 527-8481 to 89  
Action Center: (02) 527-3877  
0917-PCG-DOTC 0917-724-3682 (Globe)  
0918-967-4697

