

## UNIVERSITY OF SANTO TOMAS

## OFFICE OF THE SECRETARY-GENERAL

**UST:SO06-00-CI83** *A.Y.* 2023-2024

TO: THE THOMASIAN COMMUNITY

FROM : OFFICE OF THE SECRETARY-GENERAL

RE : EMERGENCY SYSTEM MAINTENANCE

IN PREPARATION FOR FRESHMAN ENROLLMENT

DATE : 14 June 2024

The University, through the Permanent Committee on Enrollment and the Office of Information and Communications Technology, in anticipation of an increased transaction volume for freshman enrollment for AY 2024-2025 starting 18 June 2024 (Tuesday), proactively implements an emergency maintenance period, as follows:

Start Time/Date: 9:00 PM on June 16, 2024 End Time/Date: 12:00 AM on June 17, 2024

During this scheduled maintenance, access to various functionalities within the MYUSTE portal may be temporarily unavailable. However, to maintain an uninterrupted access to our learning management systems, please use the following URLs:

For **Blackboard** users - <a href="https://ust.blackboard.com">https://ust.blackboard.com</a>
For **Canvas** users - <a href="https://ust.instructure.com">https://ust.instructure.com</a>

For any concerns or questions, the **Support Team** can be reached through this <u>link</u>. Additionally, the technical support team are also available through the **Live Help Desk** and can be reached through this <u>link</u>. The OICT office can also be reached through its local numbers 8743/8746.

You may confirm receipt and understanding of this announcement by clicking <u>here</u> or scanning the QR code on the right side of this page.

Your patience and continued support are highly appreciated.

Thank you.



