UNIVERSITY OF SANTO TOMAS

OFFICE OF THE SECRETARY-GENERAL

UST:SO06-00-CI11
A.Y. 2021-2022

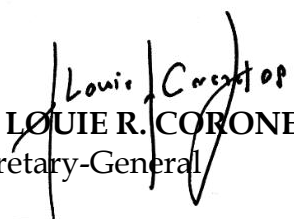|		
TO	:	THE THOMASIAN COMMUNITY
FROM	:	OFFICE OF THE SECRETARY-GENERAL
RE	:	SUSPENSION OF ORACLE-BASED AND OTHER ONLINE SERVICES
DATE	:	11 NOVEMBER 2021

As per the advice of the Santo Tomas e-Service Providers (STePs), please be informed that a **hardware upgrade on the University's firewall security** is scheduled on **Sunday, 14 November 2021.** The upgrade is necessary to intensify the level of security for the University's Oracle Database and Application Servers.

As a consequence of this upgrading activity, **all the existing web and online services** (i.e., access to online services of the Miguel de Benavides Library, Office for Admissions, Office of the Vice-Rector for Finance, Office of the Registrar, MyUSTe, Remote Desktop Portal, etc.) **will be temporarily unavailable from 8:00 a.m. to 5:00 p.m.**

Despite this activity, STePs assured that internet connection in the campus will not be interrupted. Resumption of all Oracle-based online services will resume immediately after 5:00 p.m.

Thank you for your understanding.

FR. LOUIE R. CORONEL, O.P., EHL
Secretary-General